

# New York State Vision Plan

## Student Employee Health Plan

### Welcome to Davis Vision!

We are pleased to provide you with information on your vision benefit to help you care for your vision and eye health - a key part of overall health and wellness!



**Using your benefits is easy!** Visit New York State Department of Civil Service website at <https://www.cs.ny.gov>. On the Civil Service home page, select Benefit Programs, then select NYSHIP Online and if prompted, choose your group and plan. Then select Other Benefits and then Vision Benefits and follow the links to the Davis Vision website and click "Find a Provider," or call us at 1-888-588-4823.

**Make an appointment.** Tell your provider your benefit is administered by Davis Vision with coverage under the New York State Vision Plan. Provide your member ID number, name and date of birth, and do the same for your covered dependents seeking vision services. Your provider will take care of the rest!

## New York State Vision Plan Benefits

100% OF YOUR CALLS & CLAIMS ARE PROUDLY ADMINISTERED IN THE USA 

Benefit	Frequency Once every -	In-network member cost	In-network Coverage
Eye Examination	24 months	\$10	Covered in full. <i>Includes dilation when professionally indicated.</i>
Lenses	24 months	\$0	Plastic or glass single vision, bifocal, trifocal or post cataract lenses. (See below for additional lens options and coatings.)
Frame	24 months	\$0 or 100% of balance over \$80	<p><b>Covered in Full Frames:</b> (Basic) frame from Davis Vision's Collection<sup>1</sup></p> <p><b>OR, Frame Allowance:</b> \$80 toward any frame.</p>
Contact Lens Evaluation, Fitting & Follow Up Care	24 months	\$0	Covered in full for Standard.
Contact Lenses (in lieu of frame and lenses)	24 months	\$0 or 100% of balance over \$105	<p><b>Covered in Full Contacts<sup>2</sup>:</b> From Davis Vision's Collection<sup>1</sup>, up to: Planned Replacement Two boxes/multi-packs Disposable Four boxes/multi-packs</p> <p><b>OR, Contact Lens Allowance:</b> \$105 toward any contact lenses.</p>

### Lens Options!

Polycarbonate Lenses<sup>3</sup> ..... Member Cost \$0

<sup>1</sup> The Davis Vision Collection is available at all participating retail providers and most participating independent providers.  
<sup>2</sup> Including, but not limited to toric, multifocal and gas permeable contact lenses.  
<sup>3</sup> For dependent children, monocular patients and patients with prescriptions of +/- 6.00 diopters or greater.

*Please note: Your provider reserves the right to not dispense materials until all applicable member costs, fees and copayments have been collected. Contact lenses: Routine eye examinations do not include professional services for contact lens evaluations. If contact lenses are selected and fitted, they may not be exchanged for eyeglasses. May not be combined with other discounts or offers. Please be advised these lens options apply to in-network benefits.*

## Frequently Asked Questions

### How can I contact Member Services?

Call 1-888-588-4823 for automated help 24/7. Live help is also available seven days a week: Monday-Friday, 8 a.m.-11 p.m. | Saturday, 9 a.m.-4 p.m. | Sunday, 12 p.m.-4 p.m. (Eastern Time).  
(TTY services: 1-800-523-2847.)

### What frames are in Davis Vision's Collection?

Our Collection offers a selection of fashionable designer frames, which are covered in full. Visit New York State Department of Civil Service website at <https://www.cs.ny.gov>. On the Civil Service home page, select Benefit Programs, then select NYSHIP Online and if prompted, choose your group and plan. Then select Other Benefits and then Vision Benefits and follow the links to the Davis Vision website. The Davis Vision Collection is available at all participating retail providers and most participating independent providers.

### When will I receive my eyewear?

Your eyewear will be delivered to your network provider within approximately seven calendar days of order receipt. Special prescriptions, lens coatings, provider frames or out-of-stock frames may delay the standard turnaround time.

### Do I need a claim form?

All available services must be obtained by an in-network provider.

### Can I split my benefits?

All services must be obtained at one time by an in-network provider.

### Can I use an out-of-network provider?

All available services must be obtained by an in-network provider.

### Are there any exclusions to the vision benefits?

Your vision plan does not cover medical treatment of eye disease or injury; vision therapy; special lens designs or coatings, other than those described herein; replacement of lost eyewear; non-prescription (plano) lenses; contact lenses and eyeglasses in the same benefit cycle; services not performed by licensed personnel; two pair of eyeglasses in lieu of bifocals.

## ADDITIONAL BENEFITS!

**One Year Breakage Warranty** Repair or replacement of your plan covered lenses and Collection frame.

**For more details...** about your vision benefits, patient rights and responsibilities, or more information about Davis Vision, visit the New York State Department of Civil Service website at <https://www.cs.ny.gov>. On the Civil Service home page, select Benefit Programs, then select NYSHIP Online and if prompted, choose your group and plan. Then select Other Benefits and then Vision Benefits and follow the links to the Davis Vision website or contact us at 1-888-588-4823.

*Davis Vision has made every effort to correctly summarize your vision plan features herein. In the event of a conflict between this information and your organization's contract with Davis Vision, the terms of the contract will prevail.*