



MEMORANDUM

December 16, 2025

TO: Members of the Board of Trustees

FROM: Dr. John B. King, Jr., Chancellor

SUBJECT: Appointment of Anne Bink as Senior Vice Chancellor for Operations and Management & Chief Operating Officer at State University of New York System Administration

Action Requested

The proposed resolution appoints Anne Bink as Senior Vice Chancellor for Operations and Management & Chief Operating Officer at the State University of New York System Administration.

Resolution

I recommend that the Board of Trustees adopt the following resolution:

Resolved that the appointment of Anne Bink as Senior Vice Chancellor for Operations and Management & Chief Operating Officer at the State University of New York System Administration, effective on or about January 26, 2026, be, and hereby is, approved. Ms. Bink will receive a salary of \$335,000 per year.

Background

I am pleased to recommend the approval of the appointment of Anne Bink as Senior Vice Chancellor for Operations and Management & Chief Operating Officer at State University of New York System Administration. Ms. Bink brings extensive leadership experience in operations and management, and a deep understanding of State government.

Ms. Bink currently serves as Director of Recovery at Innovative Emergency Management (IEM), having previously led its Mitigation and Resilience portfolio, where she oversees major recovery and mitigation programs, including projects in Puerto Rico, Los Angeles, Louisiana, and North Carolina, with responsibility for financial oversight, budgeting, planning, and strategic partnerships.

Previously, Ms. Bink was a Presidential appointee at FEMA, serving as Associate Administrator for the Office of Response and Recovery. In that role, she managed approximately 12,000 full-time and part-time staff, executed and aligned operational budgets across five directorates, and oversaw a \$200 billion portfolio of disaster recovery grants supporting communities nationwide.

At the New York State Division of Homeland Security and Emergency Services, Ms. Bink served as Deputy Commissioner for Disaster Recovery Programs and earlier as Deputy Commissioner for Administration and Finance, where she oversaw a \$30 billion disaster recovery grant portfolio, managed nearly 200 staff, created a new risk management unit and a training and performance unit, and led efforts to strengthen preparedness, response, and counter-terrorism programs.

Earlier in her career at the New York State Division of the Budget, Ms. Bink held roles including Unit Chief for Public Protection and Assistant Unit Chief for Education, supervising staff responsible for large complex budgets and leading budget negotiations and execution for multiple agencies and program areas.

Ms. Bink is a three-time SUNY graduate from the University at Albany, where she earned her B.A. in Psychology, Master of Social Work, and Master of Arts in Women's Studies. She also completed management and public management certificates through Cornell's School of Industrial and Labor Relations and the Rockefeller Institute of Government.

A copy of Ms. Anne Bink's resume is attached.

Attachment.

Highly motivated and results-driven leader with nearly 20 years of experience at State and Federal levels advancing innovation, enhancing staff performance, and optimizing resources to achieve goals. Proven track record leading complex operations, change management, budget and policy development and implementation. Adept in building coalitions and engaging stakeholders to drive outcomes. Held clearance at TS-SCI level.

Core Competencies

Operations I Budget and Fiscal Oversight I Policy and Process Development and Improvement I Crisis and Emergency Management Leadership I Stakeholder Engagement I Strategic Partnerships I Program, Risk, and Change Management I Staff Empowerment and Development I Negotiation

Select Highlights of Recent Performance

In my Presidentially-appointed position as Associate Administrator at the Federal Emergency Management Agency, I:

- *Strengthened Operations by:*
 - Coordinating the expedited deployment of 1,200 distinct responders to declared Emergencies and 12,000 responders to Major Disasters in the 2023 federal fiscal year alone to assist disaster survivors and communities;
 - Developing and leading the first-ever Recovery and Readiness Summit, a forum for Senior Leadership, Regional Administrators, and key stakeholders to align on major Recovery and Readiness policies to build enterprise-wide consensus on operational priorities;
 - Implementing standardized workforce deployments, mandated rest and recuperation periods after deployment, and a regional force structure review to better manage increasing disaster activity;
 - Modernizing the National Response Coordination Center and creating a new Emerging Threats Office within the Response directorate; and
 - Enhancing private sector support through strategic partnerships.
- *Enhanced Equitable Recovery and the Customer Experience by:*
 - Leveraging technology, including Artificial Intelligence, for response and recovery operations to enhance situational awareness and expedite assistance to survivors and communities;
 - Developing and implementing the Individual Assistance Equity Interim Final Rule;
 - Streamlining the Individual Assistance registration process and correspondence with survivors;
 - Implementing Enhanced Applicant Services for Individual Assistance, resulting in over 250,000 outreach calls and over \$60 million in additional assistance provided as of October 2023; and
 - Streamlining Individual Assistance and Public Assistance programs to simplify documentation requirements and increase flexibility for infrastructure projects.
- *Improved Business Processes and Supported the Workforce by:*
 - Restructuring program offices and augmenting staffing to align with strategic priorities, including increased staffing to improve the customer experience following a disaster; and
 - Augmenting and improving mental health resources to better support staff deployed to disasters.

Professional Experience

Innovative Emergency Management, Raleigh, NC (Remote in Albany, NY)

Director, Recovery, June 2025–Present

Director, Mitigation and Resilience, June 2024–June 2025

- Drive strategic direction and operation of recovery and mitigation programs and projects, including financial oversight, budgeting and planning.

- Improve operations through: merging two directorates (Recovery and Mitigation) and reorganizing it to align with strategic vision and evolving federal landscape; and implementing technology solutions, including an automated approach to project staffing.
- Oversee recovery portfolio, including for the Commonwealth of Puerto Rico, City of Los Angeles, State of Louisiana, and State of North Carolina.
- Secure growth opportunities and initiate new projects.
- Seek and grow strategic partnerships with public and private entities to advance strategic goals.
- Represent IEM through speaking engagements, industry conferences, workshops, and meetings to promote services and capabilities.

Federal Emergency Management Agency, Washington, D.C.

Associate Administrator, Office of Response and Recovery, November 2021-May 2024

- Executed and aligned all aspects of human, financial, and information technology resources, including the operational budgets of five directorates – Field Leadership, Field Operations, Logistics Management, Response, and Recovery – to effectively drive operations.
- Managed 12,000 full-time and part-time staff to deliver national response and recovery operations in an increasingly complex risk landscape.
- Oversaw a \$200 billion portfolio of disaster recovery grants, including Public Assistance and Individual Assistance grant programs.
- Collaborated with the state, local, tribal, and territorial partners to advance shared goals throughout the disaster lifecycle, including readiness efforts.
- Influenced policy development through ongoing White House National Security Council engagements, including Deputies Committees, and the Recovery Interagency Policy Committee.
- Represented FEMA in Congressional hearings, conferences, and media engagements including television, radio and print media.

New York State Division of Homeland Security and Emergency Services, Albany, NY

Deputy Commissioner, Disaster Recovery Programs, June 2018-November 2021

- Oversaw a \$30 billion portfolio of disaster recovery grants, including Public Assistance and Hazard Mitigation grant programs.
- Managed nearly 200 full-time and part-time staff, as well as contractual support, to effectively administer disaster recovery programs.
- Aligned New York State policies and priorities with FEMA funding opportunities under various Hazard Mitigation funding streams when soliciting projects from eligible applicants.
- Coordinated with Federal counterparts to ensure alignment with applicable laws, regulations, and policies, and deliver timely guidance to subrecipients across open declared events.
- Developed and implemented strategic goals through metrics to continuously improve operations across the Public Assistance, Hazard Mitigation, Individual Assistance and Finance sections.

Deputy Commissioner, Administration and Finance, April 2016-December 2018

- Oversaw all administrative and fiscal operations for the Division, including human resources.
- Streamlined and strengthened agency operations by creating a new agency-wide risk management unit and a new training and performance unit.
- Developed new and enhanced preparedness, response, and counter-terrorism programs to address the emerging threat landscape, driving related growth in agency staffing by 30 percent.

New York State Division of the Budget, Albany, NY

Unit Chief, Public Protection, August 2014-April 2016

- Supervised staff in managing 34 agency budgets including the Department of Corrections and Community Supervision, Division of State Police, Office of General Services, Office of Information Technology Services, Judiciary, Law, Audit and Control.
- Developed and implemented new programs, such as Paid Family Leave and Re-entry Initiatives.
- Led budget negotiations in relevant program areas.
- Monitored agency programs and fiscal operations to ensure budget execution is in accordance with approved plans, applicable statute, and administrative guidelines.
- Led and supervised staff on division-wide projects.
- Represented the Division in meetings with the public and governmental entities.

Assistant Unit Chief, Education, September 2012-August 2014

- Supervised staff in managing a \$25 billion all-funds annual budget including school aid, preschool special education, and various Executive priorities and initiatives.
- Developed and reviewed annual school aid allocations to school districts.
- Led budget negotiations in relevant program areas.
- Monitored agency programs and fiscal operations to ensure budget execution is in accordance with approved plans, applicable statute, and administrative guidelines.
- Represented the Division in meetings with the public and governmental entities.

Associate Budget Examiner, Human Services, June 2009-September 2012 (Acting since June 2008)

- Supervised staff in managing a \$3 billion all-funds annual budget including child welfare, childcare and information systems.
- Led budget negotiations in relevant program areas.
- Monitored agency programs and fiscal operations to ensure budget execution is in accordance with approved plans, applicable statute, and administrative guidelines.

Senior Budget Examiner, Human Services, July 2007-May 2009

Budget Examiner/Public Management Intern, Human Services, July 2005-July 2007

- Established child welfare and childcare policies for New York State, providing incentives to enhance or create innovative service models.
- Budgeted childcare and child welfare programs for New York State, including foster care, preventive and child protective services programs.

Education

Cornell University School of Industrial and Labor Relations, Albany, NY

Certificate in Management Development Studies, September 2006-June 2007

Rockefeller Institute of Government, Albany, NY

Public Management Institute Certificate, September 2005-June 2007

UAlbany, Albany, NY

Master of Arts in Women's Studies (M.A.), Concentration: Policy, September 2004-December 2005

Master of Social Work (MSW), Concentration: Management, September 2002-May 2004

Bachelor of Arts (B.A.), Major: Psychology, September 1997-December 2001