

## **Attachment Two**

**Center for SUNY Retirees Service Corps  
Advisory Council Meeting, November 5, 2008  
1:30-3:30 (DRAFT)**

### **2. Meeting with Michael Burgess**

- Jim Kalas and Ram Chugh met with Michael Burgess, The Director of The NY State Office for the Aging. The meeting was very positive, and they are excited about working with RSC to provide expertise.
- Gail Myers, who is special assistant to the Director, offered her comments
  - The Office for the Aging is always open to groups and ideas related to senior citizens
  - The Office has recently been awarded a technical assistance grant for promoting civic volunteerism, to also include second careers and supplemental income for older Americans
  - Governor Paterson and Michael Burgess view the goals of The Office for the Aging as multi-agency, and look to address an overall worker shortage with senior volunteers.
  - There are two programs that may be of interest
    - Hi-Cap health insurance information counseling and assistance program. This program will provide volunteers the opportunity to have training and then counsel Medicare patients on their provider options annually. The goal is to provide an unbiased opinion.
    - Nursing Care liaison that will serve as an intermediary for the patient and give attention to issues and problems. Currently there are about 1,000 volunteers, but about 2,000 are needed.
- Judy Wishnia reported that UUP has a group working on elder abuse issues.

### **3. Advisory Council Draft**

- The only issue that needs attention is the personal information section that lists each member. Everyone will email changes and additions to their profile to Ram Chugh within one week's time. Also, each member should include at least one area of interest to be listed with their name.
- Aside from these tentative changes, the Advisory Council draft was approved by a vote

### **4. Brochure**

- Concerning the pictures used in the brochure, Gail Myers indicated that they should include diversity.
- The "2008" included in the seal on the brochure cover should be removed, it may lead readers to believe it is the 2008 year edition.
- Images used in the brochure should have proper security releases.
- The slogan of RSC, which is now "Continuing the Connection with our Retirees," should be changed. It does not represent the major goal of RSC, which is to provide volunteer opportunities. A better slogan, which was not approved by the Council, would be "Connecting with our Retirees through Service."
- Ann Donnelly will review the text of the brochure and try to condense and cut some of the text. There was a general feeling that it was too long. She will send her edited version to Ram Chugh.

- From a technical standpoint, there was a suggestion to include the email address for RSC instead of the Director's email address. This recommendation is based largely on the potential amount of spam to be received.
- There was a discussion on whether to have the individual names of Advisory Council members listed on the printed brochure. Membership may change frequently and the brochure can quickly become outdated and incorrect. Ultimately, there seemed to be a larger favor for having the names listed. The rationale for having the names is to provide an easily relatable connection to RSC, and also for potential points of contact for interested individuals and campuses.
- There was an idea to provide on the brochure a section that includes "sample positions." This would provide some brief description of available positions, possibly with a review by a retiree that has engaged in the position. The idea is to provide a creative interest and memorable and pragmatic connection to what RSC does.

#### **5. Campus Retiree Service Surveys**

- The list is not an official inventory of offered services, but meant to give an overall general idea.
- Internally to some of the larger campuses do some of the internal colleges and health centers, etc, offer services to their retirees. There is an overall question as to who qualifies as a "retiree" on each campus. There may be incongruence with research organizations, certain departments, certain classes of workers, etc.

#### **6. UAlbany Retiree Survey**

- Judy Wishnia has access to a similar survey completed by UUP. She will send the results out to the Advisory Council members.

#### **7. Meeting with Judy Wishnia**

- UUP sends out a newsletter about 3 times a year. The next edition will be sent out around January, and can include a message from RSC to UUP members and retirees.
- In addition to this, Ram Chugh anticipates speaking at some regional UUP meetings about RSC.

#### **8. Manual**

- A brief introduction of the manual for campuses was given. There was not much feedback, but it was well received. It was noted that much of this information should be available on the website.

#### **9. Website**

- A brief presentation of the website was given, it was well received. Some of the larger issues present will be addressed as the website is further developed. These areas include: a terms of use document, proper fields for registration, documentation, policies, etc.
- In the areas for registration, there needs to be better organization and options presented. This will be addressed specifically as the website is further developed.
- The seal used in the banner for the website should match more closely to the brochure.
- A similar website is being created by The Office for the Aging, the URL is something similar to volunteerny.org

#### **10. University Senate Presentation**

- A request was made to each Senator to provide a name of three to four retirees that may be interested in RSC

#### **12. Action Items**

- Each Advisory Council member will send Ram Chugh the correct information to be placed in the RSC brochure.
- Nominations are needed for new Advisory Council members; they are to be sent to Ram Chugh. Also, a meeting will take place with Milton Johnson for potential nominations.
- **Next Meeting will be March 11, 2009 1:30 – 3:30.**